

Date

Shadow Health Assessment DCE / Shadow Health Advanced Health Assessment DCE Virtual Labs.

Course Code:

Section:

Session:

Student Name

### How to Register with Shadow Health

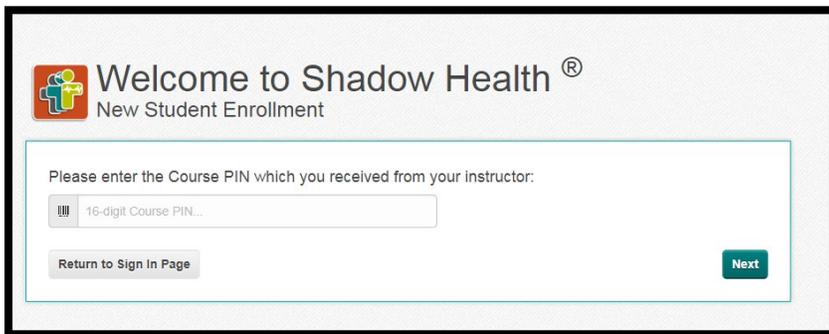
Navigate to the Shadow Health login page <https://app.shadowhealth.com/>  
Under the email and password fields, click "Register for a Student Account"



The screenshot shows the Shadow Health login page. At the top is the Shadow Health logo. Below it are two input fields for "Email" and "Password". To the right of the password field is a "Sign In" button. Below the password field is a link for "Forgot your password?". At the bottom, there is a section titled "Don't have an account?" with two options: "Register for a Student Account" (circled in red) and "Request a Faculty Account".

### Enter your Course PIN

The Instructor Course Pin is posted in the Virtual Classroom Announcements



The screenshot shows the "Welcome to Shadow Health" page for new student enrollment. It features the Shadow Health logo and the text "Welcome to Shadow Health® New Student Enrollment". Below this is a text box with the instruction "Please enter the Course PIN which you received from your instructor:". Inside the text box is a 16-digit Course PIN input field. At the bottom left is a "Return to Sign In Page" link, and at the bottom right is a "Next" button.

### Create your Student Account

Fill in your First and Last name, your School email address ([@student.ctuonline.edu](mailto:@student.ctuonline.edu)), phone number, and create a password. Click Register Account to submit your information.

 **Welcome to Shadow Health®**  
Register or Sign In

**Advanced Health Assessment, NU550**

### I need to register...

**First Name**

**Last Name**

**Email Address**  
We recommend using your school email address.

**Confirm Email Address**

**Phone Number**  
Expected Customer Support assistance and account recovery.

**Password**  
Your password must be at least 8 characters in length.

**Confirm Password**

[Return to Sign In Page](#) [Register Account](#)

### I already have an account...

**Email Address**

**Password**

[Forgot your password?](#) [Sign In](#)

## Confirm Email

A Shadow Health confirmation email will be sent to the account you used to register. Click the link in the email to confirm your email account. If the confirmation email does not show up in your Inbox, please be sure to check your junk/spam folders. If you do not receive the email at all, please contact support.

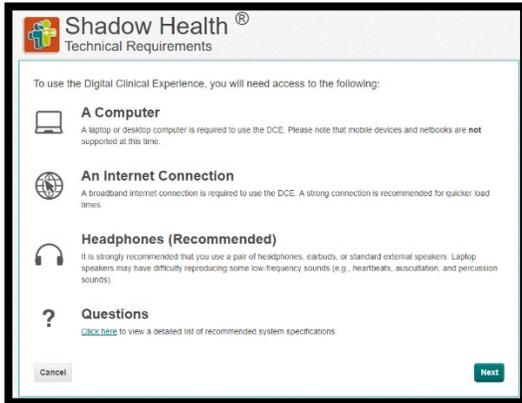
 **Shadow Health®**  
Confirmation Email Instructions

 **Check Your Email**  
Shadow Health has sent you an email which contains verification link. Clicking this link will confirm your account. You should receive this email within 15 minutes; be sure to check your spam folder.

 **Assistance**  
If you do not receive an email within 15 minutes, please verify that you used the email address associated with your Shadow Health account, and check your spam folder. If you still haven't received an email, you can resend confirmation email or contact [Shadow Health Customer Service](#).

[Resend Confirmation Email](#) [Return to Sign In Page](#)

## Review Technical Requirements

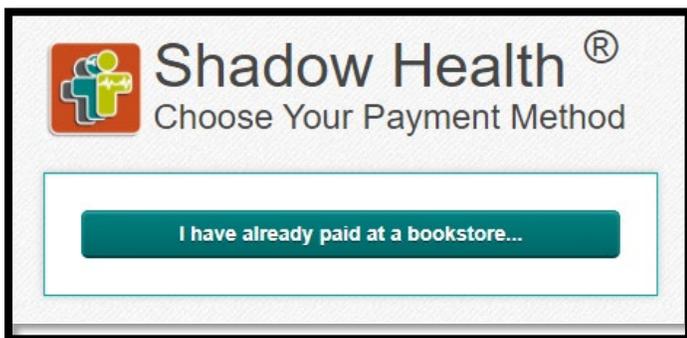


## Review End-User License Agreement

Review the End-User License. Make sure to click the "I have reviewed and accept the terms and conditions listed above" and click Next.

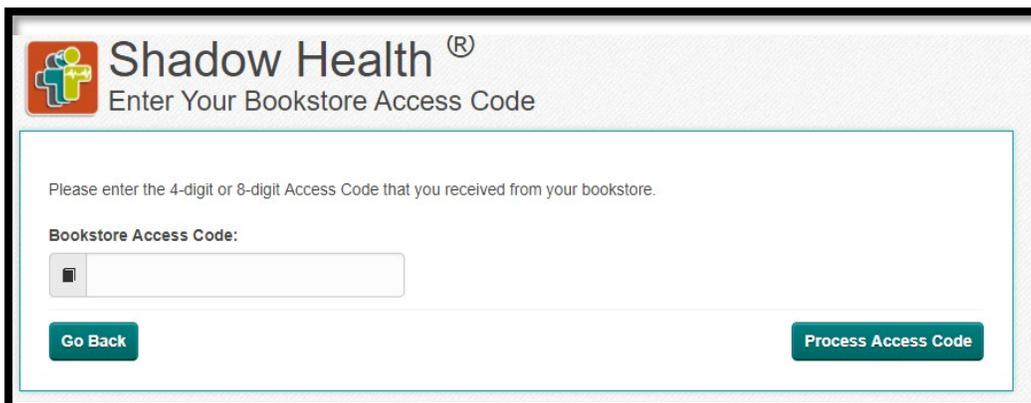
Select Payment Type: Access Codes are distributed by the Words of Wisdom Bookstore. Shadow Health Support does not provide Access Codes.

Choose "I have already paid at a bookstore..."



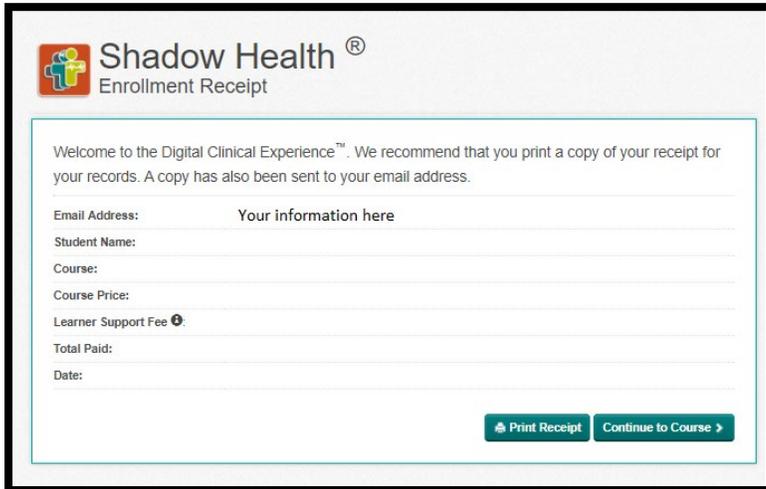
## Bookstore Access Code

Enter the 8 digit bookstore Access Code **XXXX-XXXX** and then click "Process Access Code".



## Enrollment Receipt

Once you see the Enrollment Receipt click "Continue to Course".



The screenshot shows the Shadow Health Enrollment Receipt interface. At the top left is the Shadow Health logo, a stylized 'H' with a person icon, followed by the text "Shadow Health®" and "Enrollment Receipt" below it. A light blue box contains the following text: "Welcome to the Digital Clinical Experience™. We recommend that you print a copy of your receipt for your records. A copy has also been sent to your email address." Below this are several input fields: "Email Address:" with the placeholder "Your information here", "Student Name:", "Course:", "Course Price:", "Learner Support Fee" (with a small icon), "Total Paid:", and "Date:". At the bottom right of the form are two buttons: "Print Receipt" and "Continue to Course >".

Please see the [Assignment Overview](#) and [Experience Overview](#) pages for additional assistance navigating the virtual lab.

Shadow Health Support:

Submit a Support Request Online: <https://support.shadowhealth.com/hc/en-us/requests/new>

Phone: 800-860-3241

Monday – Friday: 9am to 9pm

Saturday – Sunday: 12pm to 9pm

**Access Code Support**

WOW Customer Service:

877-288-7650

[ctonlinebooks@wordsofwisdombooks.com](mailto:ctonlinebooks@wordsofwisdombooks.com)